

Business Process Reengineering

Transforming Business Process Across the Enterprise

Live: Onsite or Virtual
2 Days | 14 Hours

Anytime eLearning
Self Paced | 14 Hours

Business strategy, competition, growth, technology, talent, restructuring, regulation, economic conditions, etc. are continually driving business change. Proactively recognizing and embracing change and transforming (and continually improving) business processes are essential to surviving and thriving in today's business environment.

Inteq's 2-day BPR training course spans a continuum of process change from incremental improvement and business process redesign to transformational business process reengineering.

Transformational BPR disrupts and transforms business processes—workflows, roles, business policies and procedures, supporting technology and underlying business rules. This requires new ways of thinking—doing new things in new ways—to achieve break-through results in organizational effectiveness and operational efficiency.

Regardless of the degree of change, Inteq's Business Process Reengineering training provides a cohesive best practice approach to business process reengineering from 360° (vertically and horizontally) across workflows across the organization.

The concepts and content of this course are based on years of best practices gleaned from thousands of business analysis interactions across the spectrum of industries and subject matter domains across the commercial and public sectors. It's your roadmap for developing enterprise-level professional skills.

Inteq's Business Process Reengineering training provides you and your team with the skills, techniques and methods to apply the right level of change to the right functions and processes at the right time. This ensures that changes in business processes, supporting technologies and organizational culture come together synergistically to deliver rapid, successful, sustainable results.

Inteq's Business Process Reengineering training course enables you and your team to hit the ground running and produce actionable results quickly.

You will learn:

- A framework and roadmap for transformational BPR
- To align BPR initiatives and opportunities to organization strategy
- Best practices to achieve sustainable change
- To apply a toolkit of specific, proven, practical high-impact reengineering tactics
- Critical thinking skills that transform current state processes into efficient, effective, agile forward-facing processes
- To effectively engage SMEs and other stakeholders
- and much more

Course outline

Aligning BPR With Strategy

- Strategic vs. operational intent
- Creating customer and business value
- Transformational thinking vs. tactical thinking
- Strategic drivers of transformation

BPR Foundational Concepts

- Principles of transformational BPR
- Six stages of the BPR lifecycle
- Five core business analysis questions
- Value of current-state assessment

Essential Best-Practice Toolbox

- The 360° enterprise view
- Workflow-level tools and models
- Operational-level diagnostic methods
- Enterprise-level transformation tools

Digital Transformation Techniques

- Agility and future-state thinking
- Digital-first operating models
- Modern tech enablers of BPR
- The DANCE technology framework

Process Automation Techniques

- Business Process Automation
- Robotic Process Automation
- AI Agents and Agentic AI
- Identifying automation opportunities
- Balancing people and automation

BPR at Scale - Case Study

- Analyze a complex real-world process
- Identify gaps and opportunities
- Build a scalable future state
- Apply BPR as an enterprise template

Transition From Current to Future State

- Prioritize work and plan sprints
- Operationalize future-state changes
- Organizational change management
- Monitor, measure, and adjust

Practical Guidance

- Process capability continuum
- Key sources of business insight
- Using GenAI for opportunity discovery
- Engaging SMEs and stakeholders

Who should attend?

- Business analysts
- Systems analysts
- Business process analysts
- Project managers
- IT professionals
- Subject matter experts and other stakeholders involved with mapping, analyzing and improving business processes

Prerequisites:

None. However, Inteq's Business Process Modeling training course is designed as a precursor to and seamlessly integrates with Business Process Reengineering but is not a prerequisite. Inteq's Robotic Process Automation (RPA), Business Data Analytics, and Organization Change Management are excellent follow-on courses to Business Process Reengineering.

What's included:

- Digital badge and personalized certificate of completion
- Continuing Education Units (CEUs)
- IIBA Professional Development Units (PDUs)
- Electronic comprehensive course manual
- Supplemental course materials

LIVE: Inteq's Business Process Modeling 2-day training course can be tailored to your organization's training objectives and can be combined with other Inteq courses to create a 3, 4 and 5-day hybrid training program.

Anytime eLearning™: Anytime, Anywhere, Any Device. Self Paced. 45-Day Access.



What is the Next Step?

Let's start a conversation to discuss your objectives in more detail.
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